

You're not just buying a machine when you choose to purchase with Selway Machine Tool Co., you're getting a partner with the largest service group in the West Coast United States. For over half a century, Selway has been dedicated to getting your production up and running as efficiently as possible, offering our customers the following support and services on the equipment we sell.

We Support You With:

- ▶ Technical Phone Support*
- ▶ Locally Scheduled Service Technicians
- ▶ Online Service Scheduling
- ▶ Spare Parts / Request Online
- ▶ Service Text App
- ▶ Technical Training
- ▶ Preventative Maintenance
- ▶ Machine Maintenance Training
- ▶ Engineering Support
- ▶ Help Lightning Virtual Support

*Free technical phone support on equipment purchased from Selway.

2023 Rates & Details:

Hourly Non-Warranty Labor Rate \$215 p/hr.

Non-Selway Purchased Equipment Hourly Labor Rate \$230 p/hr.

Round Trip Travel Rate \$170 p/zone.

Application Engineering Rate \$250 p/hr.

Standard Work Hours – Monday through Friday (7:00 AM to 4:30 PM)

Weekday Overtime Rate \$236 p/hr.

Weekend Rate \$250 p/hr.

All Non-Warranty calls will continue to be subject to minimum billing in the amount of 1 hour labor & 1 hour travel.

Labor or travel incurred which exceeds the minimum charges will be billed at the actual time at the aforementioned rates above.

**OUR NUMBERS
EQUAL YOUR
SUCCESS**



- ▶ 98% Same Day Part Shipment
- ▶ 65 Service Technicians
- ▶ 750 Installs Annually
- ▶ 3 Million Spare Parts Inventory
- ▶ 24-48 Hour Response Time

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