

You're not just buying a machine when you choose to purchase with Selway Machine Tool Co., you're getting a partner with the largest service group in the West Coast United States. For over half a century, Selway has been dedicated to getting your production up and running as efficiently as possible, offering our customers the following support and services on the equipment we sell.

We Support You With:

- ▶ Technical Phone Support*
- ▶ Locally Scheduled Service Technicians
- ▶ Online Service Scheduling
- ▶ Spare Parts / Request Online
- ▶ Service Text App
- ▶ Technical Training
- ▶ Preventative Maintenance
- ▶ Machine Maintenance Training
- ▶ Engineering Support

*Free technical phone support on equipment purchased from Selway.

2024 Rates & Details:

Hourly Non-Warranty Labor Rate \$225 p/hr.

Non-Selway Purchased Equipment Labor Rate \$240 p/hr.

Round Trip Travel Rate \$185 p/zone.

Application Engineering Rate \$260 p/hr.

Weekday Overtime Rate \$246 p/hr.

Weekend Rate \$260 p/hr.

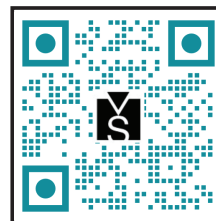
If Non-Warranty calls will continue to be subject to minimum billing in the amount of 1 hour labor & 1 hour travel.

Labor or travel incurred which exceeds the minimum charges will be billed at the actual time at the aforementioned rates above.

Standard Work Hours: Monday - Friday (7:00 AM to 4:30 PM)

OUR NUMBERS, YOUR SUCCESS

- ▶ 98% Same Day Part Shipment
- ▶ 65 Service Technicians
- ▶ 750 Installs Annually
- ▶ 3 Million Spare Parts Inventory
- ▶ 24-48 Hour Response Time



Online Service Support:

Schedule Service and/or Order Parts online by Scanning the QR code above for a quick & accurate response.

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Prepaid Service:

Purchase the hours you need up front to save \$\$\$\$. This Special Equipment Protection Package locks you in at a reduced rate and ensures a higher quality of service with Top Priority Response from our Certified Technicians.

Cost Savings Off Hourly Rate:

5% Off
\$5K-\$10K

10% Off
\$10K+

PRE PAY
& Save \$\$\$\$

Preventative Maintenance

Protect your investment and maximize your productivity by utilizing locally available factory-certified professionals to keep your machine in the best possible condition.

PM Inspection Pricing:

Machine Type	PM Professional	PM Professional +	Optional Services	
Compact Vertical Mills	\$1,250	\$2,350	Through Spindle Coolant Maintenance	\$545
Small - Medium Vertical Mills	\$1,650	\$3,150	Ball Bar Calibration	\$350
Large Vertical Mills / 5-Axis Mills	\$2,250	\$4,350	Vibration Analyzer Test	\$445
Routers	\$1,650	\$3,150	Laser Calibration (Contact Us For Pricing)	
Compact Lathe	\$1,250	\$2,350		
Small - Medium Lathes	\$1,650	\$3,150	- These rates include travel.	
Multi-Process Lathes	\$1,650	\$3,150	- Any additional service, repairs and parts for repairs must be scheduled and will be subject to our standard service rates.	
Small - Medium Horizontal Mills	\$2,250	\$5,750		
Medium - Large Horizontal Mills	\$2,950	\$5,750		
Bar Feed (Lathe)	\$515	\$515		
Pallet Pool (VMC)	\$515	\$515		
Pallet Pool (5-Axis VMC/HMC)	\$750	\$750		

Preventative Maintenance Inspection Includes:

Mechanical System

- Check machine level
- Verify spindle sweep
- Check gear shift operation*
- Check spindle lube and air blast
- Check spindle orientation alignment
- Check shot pin operation*
- Change gearbox oil (Customer supplies Oil)
- Inspect drive belt
- Inspect and adjust tool changer system
- Inspect spindle taper condition
- Inspect way cover wipers
- Check draw bar height
- Inspect rigid tap encoder operation*
- Check tool change operation
- Clean/lubricate tool changer
- Inspect lines, hoses and cables
- Inspect counterbalance system (Recharge if needed)

Way Lube System

- Clean filters
- Inspect lines and fittings
- Check operation
- Verify lube/pump operation

Coolant System

- Remove/check pump and motor

Electrical System

- Clean electrical cabinet
- Check voltages
- Inspect connections/terminals
- Inspect grounds
- Check limit switches/safety locks
- Clean brush dust*

Air System

- Clean filters
- Check pressure/adjust regulator
- Inspect system for leaks

Lathe Only

- Verify turret/spindle alignment

Optional Services Description:

Ball Bar Calibration – Tests circularity and verifies the positioning accuracy.

Vibration Analyzer – Verifies machine vibration against established criteria.

* If applicable

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